



Powerful Digital Solutions

Website Design Terms & Conditions

We will create a custom look and feel for your website and set it up on a website system built to ensure a quality looking website that is easy to update and maintain in the future.

We will create an initial concept design, which after your feedback will be adjusted and tweaked to your specifications. Any additional features requested outside of the quoted price will incur additional fees at our hourly rate (\$120 NZD per hour; \$110 AUD per hour). You will be informed of these costs prior to the work being undertaken.

We highly recommend that you get all text content written by a professional and photos taken by a professional photographer to ensure the absolute best result for your website.

If this isn't possible, we advise that you supply text and photo content yourself. If you would like us to source photos and text content, this will be done at our hourly rate and can be quoted for prior to undertaking the work.

Your website design and usability is optimised for a good user experience across all major devices. You can view some words from our happy customers [here](#).



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Your Website Subscription

The majority of our websites are built on Rocketspark, an award winning, New Zealand based web design platform offering web hosting in New Zealand, Australia and the UK. Known for their simple yet powerful tools, The Dream Factory has been building websites on Rocketspark for a number of years.

A standard website subscription (paid either monthly or annually) includes Rocketspark website editing tools, unlimited pages, up to ten products (online shop) unlimited blog/news postings and automatic upgrades to new features as they are released. It also includes New Zealand-based phone and e-mail support.

Standard Rocketspark plans can be found at rocketspark.com/nz/pricing (New Zealand), rocketspark.com/au/pricing (Australia).

Custom Plans

One of The Dream Factory's major goals is to support a business every step of the way - from a smaller business towards their growth into a larger one.

We offer a "Starter" website subscription at \$19.50 per month (excl GST). This entitles you to all standard features above, with the exception of three pages as opposed to unlimited. This is great for small businesses looking to make a splash on the web with a smaller investment.

Custom plan pricing may vary for clients outside of New Zealand. Contact us for more information.



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The Nitty Gritty

A 50% deposit is required prior to commencing work. Upon accepting a quote, an invoice will be issued and payment of the deposit is acceptance of these terms.

This deposit is non-refundable, unless otherwise agreed in writing.

For projects exceeding a length of 4 weeks, we may charge a progress payment covering costs to date. The invoiced amount will be no more than 25% of the quoted amount.

Final outstanding amount and your first subscription payment are required prior to launching your website.

All quotes are our best estimate only - there may be a 20% variation in the total final cost.

Unless an arrangement has been made, overdue balances 30 days past the due date may be sent to collections. You will be liable for any debt recovery fees if this occurs.